



February 10, 2010

Dear Friends and Colleagues:

We are proud to announce that we have recently changed our company name from Sprenger Retirement Centers to Sprenger Health Care Systems.

The name change marks fifty years of growth and expansion of our business and the services we provide. On February 8, 2010, Sprenger Health Care Systems added home health care to our already expansive list of services. The addition of Sprenger Home Health Care allows us to offer a full continuum of care to our customers.

Established in 1959, Sprenger Health Care Systems has grown from one, 26 bed nursing facility, to nine retirement communities with more than 1400 units throughout Northeast Ohio. Sprenger will continue to grow and strengthen our position as a leader in the healthcare industry. We look forward to the next fifty years of providing exceptional care and services to the communities we serve.

The company will continue to operate in its current structure and your contacts will remain the same. E-mail addresses have changed to [\(first initial\) \(last name\)@sprengerhealthcare.com](mailto:(first initial) (last name)@sprengerhealthcare.com) with the exception of the Sprenger family (see addresses below). Our new web address is www.sprengerhealthcare.com. The old email addresses and web site address will continue to be operational for the foreseeable future.

Thank you for your continued support.

Sincerely,

A handwritten signature in black ink, appearing to read 'T. Sprenger', with a stylized flourish at the end.

T. Scott Sprenger
President & CEO
Sprenger Health Care Systems

T. Scott Sprenger, President & CEO
T. Michael Sprenger, COO
Mark A. Sprenger, Executive Vice President & CIO
Nicole R. Sprenger,
VP of Human Resources/Quality Assurance

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